

## Rajagiri College of Social Sciences: “Learn, Serve and Excel”

### Introduction

Rajagiri College of Social Sciences (Rajagiri) was established as a result of the indefatigable industry and foresight of a religious congregation of men, the Carmelites of Mary Immaculate (CMI). CMI have dedicated themselves to education at all levels. At present, their mission of education comprises a vast network of 448 institutions - including over 200 schools, 14 university affiliated colleges, 1 engineering college, 12 technical institutes, 1 university, 1 medical college, 3 B.Ed. colleges, 5 special schools, 18 non formal educational institutions and 17 cultural centers spread all over India and beyond. The School of Social Work is one of the pioneering institutions in South India, establishing programs and setting the standards for the field. Rajagiri College of social sciences is nationally recognized and has been conferred with autonomous status by university grants commission, New Delhi.

### Challenges

Rajagiri College of Social Sciences were on the lookout for a state-of-the-art ERP that would act like a complete package to automate various processes like Academic, Fees, Examination, Library, HR & Payroll, Accounts, Transport et al.. Among others, following are some of the important customer pain points that were identified.

- Support and handle multi-school operations in a single ERP
- Customizable to institute's specific requirements
- Easy implementation and 24\*7 support post sales

The management formed a sub-committee within the staff, who were entrusted with the task of identifying the best suited company to take up the job. The committee contacted Fedena as one of the prospective vendors. Fedena ranked number one on their list and decided to take up Fedena to be implemented on their campus.

### Approach

Fedena has undertaken a very professional approach of phased implementation at Rajagiri College of Social Sciences which was delivered over a period of 6 months. At the end of 6th month Fedena was installed on the servers of Rajagiri and a hands-on training was provided to the core team who acted as the Alpha team for the implementation.

### Current Situation

Fedena has been proved to be a solution that can grow with Rajagiri College of Social Sciences and continuously transform the way they did business. The implementation and training method can be replicated across geography. Fedena can make institutes in similar field ready for accreditation, autonomous status and a tech ready campus.